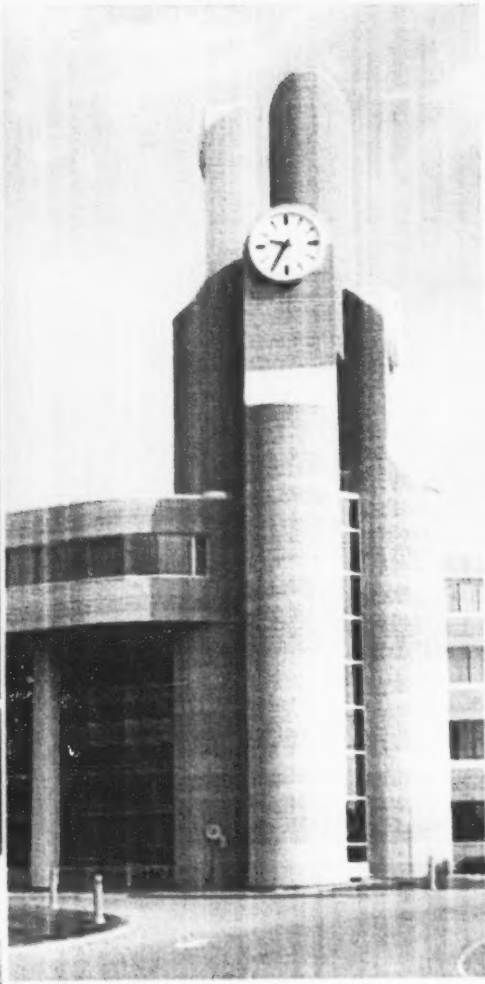
The Regional Municipality of York, Ontario, Canada

Annual Report for the year ended December 31, 2009

2009 ANNUAL REPORT



York Region

2009

The Regional Municipality of York, Ontario, Canada

Annual Report for the year ended December 31, 2009

York Region

THE REGIONAL MUNICIPALITY OF YORK

2009 Annual Report

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Vision, Mission & Values

OUR VISION

Creating strong, caring, safe communities.

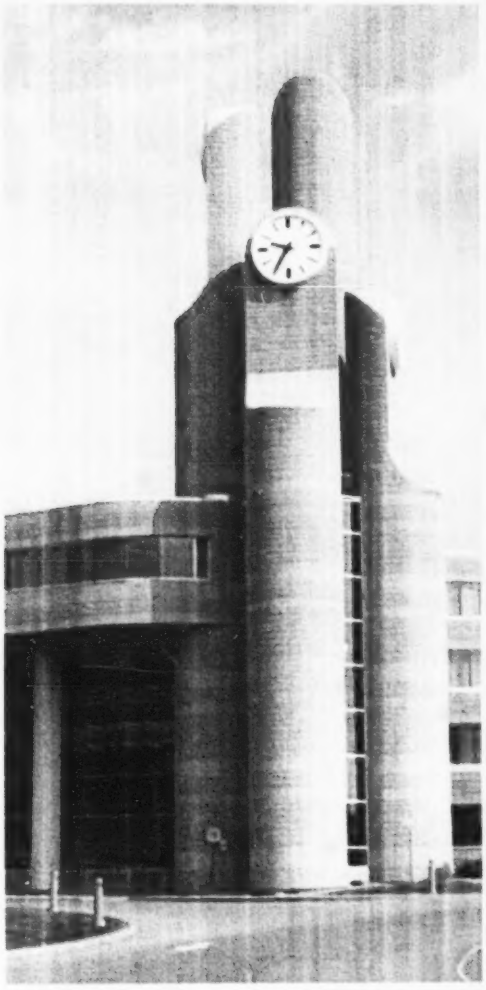
OUR MISSION

York Region staff are committed to providing cost effective, quality services that respond to the needs of our rapidly growing communities.

OUR VALUES

York Region will provide services to the residents and visitors of York Region while embracing the following values:

- Integrity
- Commitment
- Accountability
- Respect
- Excellence



York Region

THE REGIONAL MUNICIPALITY OF YORK

Council 2006 - 2010

The Regional Municipality of York is one of six Regional Governments in Ontario. The 21 Regional Council members set policies, direction and budgets for York Region.

York Region Chairman and Council

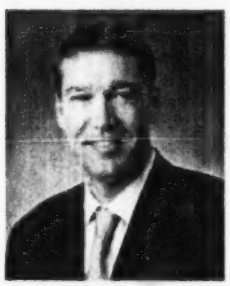
- Audit Committee
- Community and Health Services Committee
- Finance and Administration Committee
- Planning and Economic Development Committee
- Environmental Services Committee
- Transportation Services Committee
- Rapid Transit Corporation Board of Directors

Chief Administrative Officer

- Commissioner of Community and Health Services
- Commissioner of Corporate Services
- Commissioner of Finance and Regional Treasurer
- Commissioner of Planning and Development Services
- Commissioner of Environmental Services
- Commissioner of Transportation Services
- Medical Officer of Health

Bill Fisch
York Region Chairman and CEO

Mayor Frank Scarpitti
Town of Markham



Regional Councillor
John Taylor
Town of Newmarket

Regional Councillor
Mario Ferri
City of Vaughan

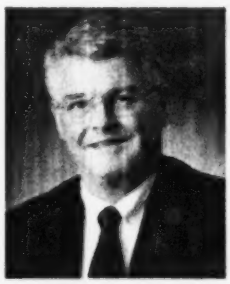
Mayor Phyllis M. Morris
Town of Aurora

Mayor James Young
Town of East Gwillimbury

Mayor Robert Grossi
Town of Georgina

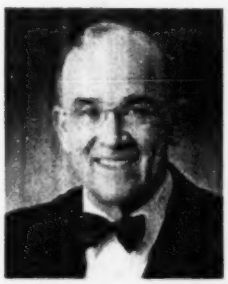
Regional Councillor
Danny Wheeler
Town of Georgina

Mayor Margaret Black
Township of King



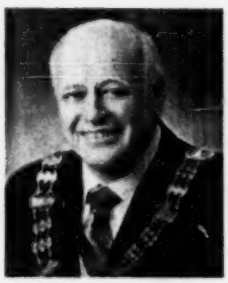
Regional Councillor
Jack Heath
Town of Markham

Regional Councillor
Jim Jones
Town of Markham



Regional Councillor
Gordon Landon
Town of Markham

Regional Councillor
Joseph Virgilio
Town of Markham



Mayor Tony Van Bynen
Town of Newmarket

Mayor David Barrow
Town of Richmond Hill

Regional Councillor
Brenda Hogg
Town of Richmond Hill

Regional Councillor
Vito Spatafora
Town of Richmond Hill

Mayor Linda D. Jackson
City of Vaughan

Regional Councillor
Joyce Frustaglio
City of Vaughan

Regional Councillor
Gino Rosati
City of Vaughan

Mayor Wayne Emmerson
Town of Whitchurch-
Stouffville

In Remembrance of
Tony Wong
Town of Markham
1948-2009

THE REGIONAL MUNICIPALITY OF YORK

Chairman and CEO

York Region is becoming a global village with many layers of diversity spanning demographic differences that cover age, ethnicity, gender, education and more. With a population of more than one million people, serving our diverse customers is more than a duty; it is a privilege.

On behalf of York Regional Council, I am pleased to present The Regional Municipality of York 2009 Annual Report, which reviews many of our goals and accomplishment throughout the year.

Fiscally responsive

The Regional Municipality of York continues to build on its foundation of fiscal responsibility and effective resource management. In 2009, York Regional Council approved a $2.4 billion Business Plan and Budget. Our Budget responds to the increased demand for Regional services while renewing a commitment to financing hospital capital funding. York Region maintained the highest AAA Standard & Poor's and Moody's Investors service rating, recognizing a continued testament to the sound management of York Region's resources.

Serving diverse transportation needs

In 2009, York Region continued to serve the diverse transportation needs of our residents. York Regional Council approved the purchase of 15 new Viva rapid transit vehicles to complement the existing fleet of 101 Viva buses. The Region rehabilitated approximately 300 kilometres of Regional roads as we continued to provide a safe environment for both drivers and pedestrians.

Planning for diverse and growing communities

In 2009, the Region approved its Official Plan which represents the outcome of the *Planning for Tomorrow* initiative, a five-year growth management planning exercise to address the requirements of current provincial legislation.

Protecting our environment

The Regional Municipality of York extended its greening securement partnerships with the Nature Conservancy of Canada (NCC) and the Oak Ridges Moraine Land Trust (ORMLT) for three more years. York Region's Greening Strategy supported the planting of 75,000 trees and shrubs through tree planting programs.

York Regional Council supported an application to the joint federal-provincial infrastructure stimulus fund for new infrastructure and renewal infrastructure projects in York Region totalling more than $223 million.

Supporting and strengthening the community

In 2009, the first phase of a $53-million social housing strategy was approved by York Regional Council. This strategy identifies potential partnerships with the building development community and increases the number of affordable housing units in York Region.

In addition, York Region approved *Access-ability: York Region's 2009 Accessibility Plan*, an action plan for The Regional Municipality of York to promote "access-ability" throughout the Region's programs, services and facilities.

There is no doubt we have achieved many accomplishments throughout the year. Our commitment to the residents of York Region remains strong and York Regional Council is united in our vision to provide cost effective, high quality services to all of our customers.

Please take a moment to review some of our accomplishments in 2009.

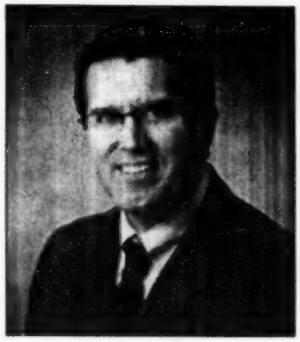
Yours truly,

Bill Fisch

Bill Fisch
Chairman and Chief Executive Officer
The Regional Municipality of York

THE REGIONAL MUNICIPALITY OF YORK

Chief Administrative Officer



In York Region, our vision for creating strong, vibrant communities is built on strategic planning that meets the needs of our diverse residents, while leaving a legacy for future generations.

I am pleased to provide you with The Regional Municipality of York 2009 Annual Report. This report allows us to reflect and celebrate some of the milestones we have accomplished throughout the year.

In 2009, York Region ranked No. 1 among large Ontario municipalities for our 45.7 per cent diversion rate. York Region's leadership in waste diversion is a result of the commitment of York Region residents along with continued support of York Regional Council. To continue our leadership role in waste management, the Region has endorsed mandatory use of certified compostable bags in the Region's Green Bin program by 2011 to decrease plastic waste and improve organic waste diversion from landfill.

Fostering caring and healthy communities

In 2009, York Region carried out priority Public Health response measures to the anticipated pandemic H1N1 influenza activity in York Region.

When a tornado touched down in the City of Vaughan, York Region responded with emergency planning and assistance from York Region Community and Health Services, Emergency Management, Environmental Services, Transportation Services and York Regional Police.

York Region facilitated construction starts for four new affordable housing projects in York Region that will open 270 new units to continue to meet the needs of our diverse community.

Adopting better ways to move people, goods and services

One of York Region's objectives is continued promotion the use of public transit use and develop better ways to integrate diverse transportation solutions to address the needs of residents - whatever mode of transportation they employ.

In 2009, York Regional Council endorsed the Transportation Master Plan Update, the Region's transit, road and transportation policy recommendations to address provincially-legislated growth in York Region to 2031.

Maintaining our healthy environment

York Region achieved another milestone for our successful Greening Strategy program by increasing forest cover, creating greater public awareness of greening initiatives and securing a record amount of land from development. Subsequently, The Region received the Canadian Association of Municipal Administrators Award (CAMA) for this strategy.

York Regional Council endorsed the Water and Wastewater Master Plan Update, the Region's water and wastewater servicing plan. The plan provides an outlook for sustainable servicing to the year 2051 and makes more than 50 policy and program recommendations supporting sustainable water and wastewater servicing.

In addition, the Region endorsed the Sustainable Home Incentive Program to promote more sustainable residential development that encourages the construction of more energy efficient homes and reduces water consumption.

Strategic administrative vision

In 2009, York Region developed *From Vision to Results* – a plan that bridges the goals of *Vision 2026* and the *York Region Sustainability Strategy* to preserve the direction of our Corporate Strategies and day-to-day operations.

Across every department, I would like to acknowledge all York Region staff for demonstrating a continued commitment to exceptional service.

Sincerely,

Bruce Macgregor
Chief Administrative Officer
The Regional Municipality of York

York Region at a glance

The Regional Municipality of York is one of six Regional Governments in Ontario.

Located north of Toronto, York Region offers an attractive quality of life, a vibrant economy and a host of accessible leisure activities enjoyable year around. As of December 2009, 1,032,606 people and 29,500 businesses called York Region their home.

In 2009, York Region approved a $1.04 billion dollar Capital Budget and a $1.35 billion gross Operating Budget as part of The Regional Municipality of York's 2009 Business Plan and Budget. The budget responds to increased demand for Regional services with continued investment in York Region's capital infrastructure, major roads construction, transit and rapid expansion, increased water/wastewater capacity, enhancements to policing, a debt reduction strategy and a capital asset replacement program.

ESSENTIAL SERVICES

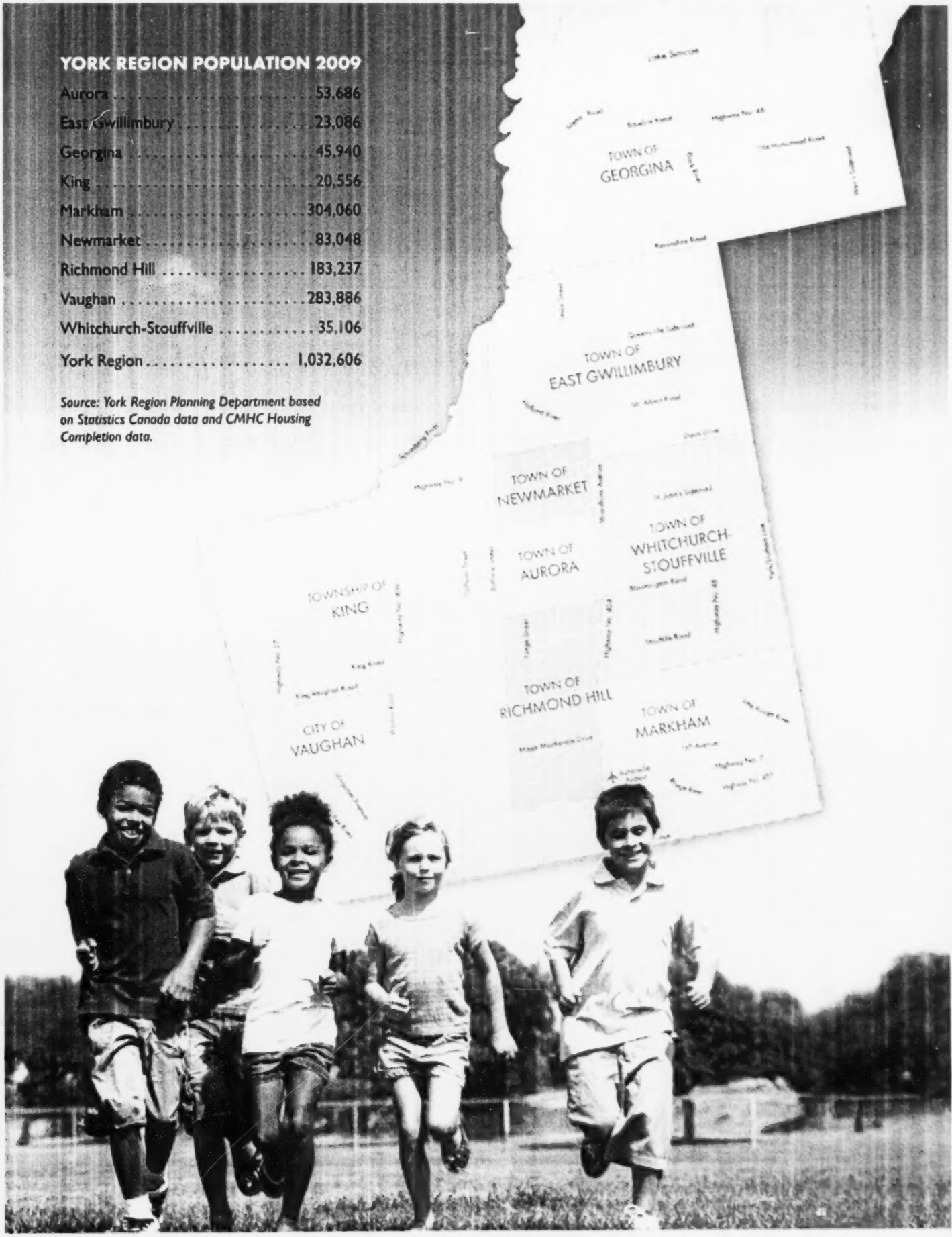
York Region provides many essential services to residents, businesses and visitors, including:

1. Court Services
2. Emergency Medical Services (EMS)
3. Family and Children's Services
4. Housing
5. Long Term Care
6. Planning and Economic Development
7. Police Services
8. Public Health
9. Regional Roads
10. Social Assistance
11. Solid Waste Management
12. Transit and Rapid Transit (YRT and Viva)
13. Water/Wastewater

YORK REGION POPULATION 2009

Aurora	53,686
East Gwillimbury	23,086
Georgina	45,940
King	20,556
Markham	304,060
Newmarket	83,048
Richmond Hill	183,237
Vaughan	283,886
Whitchurch-Stouffville	35,106
York Region	1,032,606

Source: York Region Planning Department based on Statistics Canada data and CMHC Housing Completion data.



Discover York Region

A mosaic of culture and people, York Region is a perfect place to live, work, play and learn in a healthy, accessible and safe environment. Located in the heart of the Greater Toronto Area, York Region boasts a mix of urban and rural setting and includes nine distinct municipalities and a multicultural population of more than one million people.

TOWN OF AURORA

The Town of Aurora is a bustling community that has maintained its "quaint town" feel. It is rich in history and culture, including the national historic site, Hillary House. The town features more than 249 hectares of parkland, a pedestrian trail system that winds through the community, challenging golf courses, fine dining, theatre and exciting community events, including the World's Longest Street Festival.

Visit: www.e-aurora.ca

TOWN OF EAST GWILLIMBURY

The rural and historic Town of East Gwillimbury has plenty to offer. Take in one of the many events and concerts at the Sharon Temple, designated a national historic site. Play a variety of golf courses, including Silver Lakes and Pheasant Run Golf Club. Or visit the Rogers Reservoir Conservation Area, home to one of the locks along the "ghost canal" system and a popular spot for birders and hikers.

Visit: www.eastgwillimbury.ca

TOWN OF GEORGINA

Georgina is the northernmost municipality in The Regional Municipality of York and the ice fishing capital of Canada. This recreational playground is located on the south shores of Lake Simcoe and is renowned as Ontario's original cottage country. Georgina is home to Sibbald Point Provincial Park and one of Ontario's premier resorts - The Briars.

Visit: www.georgina.ca

TOWNSHIP OF KING

King Township, located on the Oak Ridges Moraine, is your rural oasis close to home. Experience the country and a more relaxed way of life. Join us for farm, studio and garden tours. Or load up your bikes and put on your hiking boots as King has some of the most beautiful country roads and hiking trails accessible year round. Visit King for a day or stay overnight at one of our bed and breakfasts, enjoy fine dining or do a little antiquing or home decor shopping.

Visit: www.king.ca

TOWN OF MARKHAM

Discover an international community rich in culture and so unique that it has two Main Streets; one in Unionville and the other in old town Markham. Visit Pacific Mall, the largest indoor Chinese mall in North America. Take in a performance at the Markham Theatre. Explore the Varley Art Gallery or the 10-hectare site of the historic Markham Museum.

Visit: www.markham.ca

TOWN OF NEWMARKET

The Town of Newmarket is a unique blend of big city amenities and small town charm. The 1800s-styled historic Newmarket Main Street offers an abundance of shopping, outdoor cafes and the Elman W. Campbell Museum. Stroll the Holland River Trail System. Enjoy the Artisan Festival, the York Shakespeare Festival and other year-round events at Fairy Lake.

Visit: www.newmarket.ca

TOWN OF RICHMOND HILL

From the scenic Lake Wilcox to more than 160 parks and trails, Richmond Hill is a breath of fresh air for anyone who wants to get out of the city. Plenty to do for all ages, including The Wave Pool, golf, shopping, diverse and ethnic dining as well as great festivals and events. Just north of Toronto near Highways 404 and 401, come find out what makes Richmond Hill a great place to live, work and play.

Visit: www.richmondhill.ca

CITY OF VAUGHAN

The City of Vaughan is home to some of Canada's most exciting attractions, including Canada's Wonderland, Vaughan Mills shopping centre, Reptilia: Canada's largest Reptile zoo and the McMichael Canadian Art Collection. For quieter pleasures, stroll picturesque Kleinburg, hike the trails at Kortright Centre or enjoy an Opera York performance.

Visit: www.vaughan.ca

TOWN OF WHITCHURCH-STOUFFVILLE

Discover the wonders and surprises of our scenic, rural community, gourmet chocolates, the Oak Ridges Trail, great golf and two wineries. Visit the award-winning Whitchurch-Stouffville Museum and Latcham Gallery or ride the York-Durham Heritage Railway. Enjoy the Stouffville Country Market or country village shopping along Main Street.

Visit: www.townofws.com

Community and Health Services

The Community and Health Services Committee works to enhance the social and economic well-being, quality of life and health and safety of York Region residents. This work includes implementation of the Ontarians with Disabilities Act, 2001 and Accessibility for Ontarians with Disabilities Act, 2005 and recognizes the strong links between our health and the health of our environment, economy and society. This is accomplished through quality programs in housing, long term care, public health, family and children's services, social assistance, community development and emergency medical services.

HOUSING

Goal: Increase housing options and develop strategies to reduce homelessness

Achievements:

- Developed a strategy to secure and deliver $14.5 million in Provincial Social Housing Renovation and Retrofit funds and developed a business case to secure an additional $893,000 in provincial funds to administer the program
- Carried out York Region's responsibilities under an Administration Agreement with the province by overseeing the development of 270 affordable housing units being built by four community non-profit groups
- Commenced construction of an additional 123 social housing units in the City of Vaughan and the Township of King to increase the supply of affordable housing in the Region

SOCIAL SERVICES

Goal: Improve access to services for children and families and improve opportunities that enhance skill development and provide sustainable employment opportunities for participants on Ontario Works

Achievements:

- Issued a "Backpack Allowance" to over 1,400 families on Ontario Works, helping more than 2,400 school-aged children
- Through education, training, job search and retention supports, assisted over 1,200 participants to find employment and exit Ontario Works
- Implemented an enhanced clothing allowance to assist vulnerable Domiciliary Hostel residents
- Enhanced family strengthening programs to include special needs children and youth

Photos (from left to right): Committed to providing quality patient care; Improving access to services for children and families; Protecting Regional communities through prevention activities; Promoting health and independence

PROTECTING AND PROMOTING HEALTH AND INDEPENDENCE

Goal: Prevent illness through initiatives that enhance the health of our environment and achieve optimal health through healthy choices

Achievements:

- Developed and implemented a Respiratory Outbreak Infection Prevention and Control Response in various institutions, including Long Term Care Homes, Lodging Homes, Group Homes and Special Care Homes as specified in the new Ontario Public Health Standards
- Successfully obtained funding from the Central Local Health Integration Network to expand Alternative Community Living (ACL) programs and opened a new ACL site in the Town of Markham
- Expansion of the Integrated Psychogeriatric Outreach Program to serve York Region seniors with mental health issues
- Initiated cross-training of all Public Health Inspectors and Public Health Nurses in the control of the Infectious Diseases Program to do enteric and respiratory outbreaks in Long Term Care Homes
- Initiated follow-up of Clostridium Difficille cases in hospitals as per new reporting protocol
- Continued to improve Public Health performance measurement, development and reporting, building on the Balanced Scorecard initiative

COMMUNITY DEVELOPMENT AND ACCESSIBILITY PLANNING

Goal: Enhance York Region's role in community development and oversee the parallel implementation of the *Ontarians with Disabilities Act, 2001* and *Accessibility for Ontarians with Disabilities Act, 2005* for York Region

Achievements:

- Expanded community development through the Community Development and Investment Fund, providing funding to 89 community projects benefiting 70,500 low-income residents, and by implementing the New Agency Development Fund to strengthen new community agencies
- Enhanced the 2009 York Region Thanksgiving Food Drive by partnering with local food banks and school boards to collect over 50,000 pounds of food
- Approved the Accessibility Plan to make York Region's programs, services and facilities more accessible to people with disabilities; implemented measures to ensure accessible customer service at the Region and compliance with the *Accessibility for Ontarians with Disabilities Act, 2005*

PREVENTING INJURY AND DISEASE

Goal: Keep people healthy through prevention activities

Achievements:

- Initiated priority Public Health response measures in response to the pandemic H1N1 Influenza activity in York Region, including five immunization clinics and two flu assessment centres
- Finalized and implemented disease protocols that accompany Ontario Public Health Standards for Infectious Disease Prevention and Control, Sexual Health, Sexually Transmitted Infections and Blood-borne Infections, Tuberculosis Prevention and Control
- Phase two of the Public Health Automated Computerized Tracking System (PHACTS) mobile technology was implemented with modules for Safe Water, Rabies and Infection Control Programs

SUPPORTING SAFE AND SECURE COMMUNITIES

Goal: Provide the highest quality of patient care for York Region residents through emergency medical services

Achievements:

- Launched the electronic-Patient Care Record (e-PCR) system to meet the growing demand for reliable and complete patient record data required to consistently improve both clinical and operational performance quality
- Celebrated the 100th STEMI By-Pass case in York Region and our partnership with Southlake Regional Health Centre as co-participants in the STREAM International Clinical Trial
- Emergency Medical Services successfully completed Ministry of Health and Long-Term Care recertification, with license renewed to December 2012

"Having travelled and worked all over the world, I can honestly say York Region is the best place to live, work and play. It's amazing to know that each day by providing essential services to the community I call home, I am making a difference. I'm proud to be a York Region paramedic."

– Julie
York Region Advanced Care Paramedic, Special Response Unit

Finance and Administration

The Finance and Administration Committee provides strategic direction and acts as an advisory body to Regional Council. The Committee ensures the efficient management of York Region's finances. In addition, the Finance and Administration Committee is responsible for procurement, human resources, information technology, legislative and record keeping services, and for managing the legislative requirements for provincial tax reforms and court administration for cases prosecuted under the Provincial Offences Act.

FISCAL MANAGEMENT

Goal: Provide fiscal management, administration and planning of York Region's resources and deliver sustainable financial policies to support corporate strategic initiatives

Achievements:

- Maximized investment returns to provide more than $62.6 million of interest income exceeding external performance benchmarks
- Administered Development Charge bylaw, including collections of $119.9 million
- Maintained the highest AAA Standard & Poor's and Moody's Investors Service rating
- Implemented Tangible Capital Asset (TCA) accounting
- Issued $440 million of debt for the Regional and local municipalities at favourable market rate
- Implemented an Investor Relations Program to inform potential investors about the benefits of buying the Region's debt
- Facilitated the issuance of Infrastructure Ontario debt for local municipalities
- Implemented a tax ratio policy with local municipalities to adjust for tax shift to the business class properties as a result of current value reassessment
- Developed a diesel fuel hedging program to help establish price stability
- Saved $900,000 and secured rates for 18 months within traditional insurance markets

Photos (from left to right): Supported LEED® construction of Whitchurch-Stouffville Fire and EMS Station; Court services increased accessibility to Walk-In-First-Attendance program; Provided $7.7 million to conservation authorities for land conservation; Initiatives such as Wellness Works! contribute to York Region's success as a Top 75 GTA Employer

PROGRAM EFFICIENCIES

Goal: Lead the search for program efficiencies and continuous improvement opportunities

- Identified program reductions and efficiencies of $6.2 million in the 2009 budget development process
- Released 30 per cent of tenders electronically, reducing paper and printing costs
- Developed an Energy Management System which incorporates real-time monitoring to support the energy procurement strategy
- Completed lighting retrofits in 13 regional facilities
- Cost/hour of internal legal services was nine per cent below the average internal cost for other municipalities (Ontario Municipal Benchmarking Index)
- Court services increased accessibility to its Walk-In-First-Attendance program for both northern and southern municipalities, providing an opportunity for people to resolve their charge without the need for a formal trial; In 2009, more than 8,500 people accessed the program
- Completed $400,000 in energy retrofits, bringing aggregate savings from retrofits and energy-efficient design to over $500,000 per year

SPECIALIZED PROGRAMS

Goal: Provide continued funding to partners to enhance York Region's environment and human services

- Provided $7.7 million in 2009 to conservation authorities for water improvements, land conservation and education
- Contributed $12 million as part of York Region's continued commitment to capital development projects for local area hospitals
- Supported LEED construction of three new facilities: Vaughan Community Environmental Centre, Stouffville Zone 2 Pumping Station and the 8300 Keele Bus Maintenance Facility; A total of 11 Regional buildings and facilities are designed to LEED standards
- Responded to a record number of formal access requests under the Municipal Freedom of Information and Protection of Privacy Act
- Executed land acquisition project in support of Rapid Transit and infrastructure programs, including Spadina Subway Extension
- Transferred surplus regionally-owned land to King Township to enable the municipality to meet its objectives for the construction of a new arena under the Federal Infrastructure program; In return, a new EMS Paramedic Response station was included as part of the project

TECHNOLOGY RESOURCES

Goal: Effective management of finance and administration activities with an emphasis on innovative and cost-effective continuous improvement initiatives

- Deployed more than 600 personal computers, laptops and other devices for Regional staff to refresh end-of-life equipment and to provide equipment for new staff and departmental initiatives
- Completed configuration of production environment for Tangible Capital Assets to enable the Region to comply with the Public Sector Accounting Board's 3150 tangible capital asset initiative

GREATER PERFORMANCE

Goal: Contribute to York Region's strategic visions and initiatives

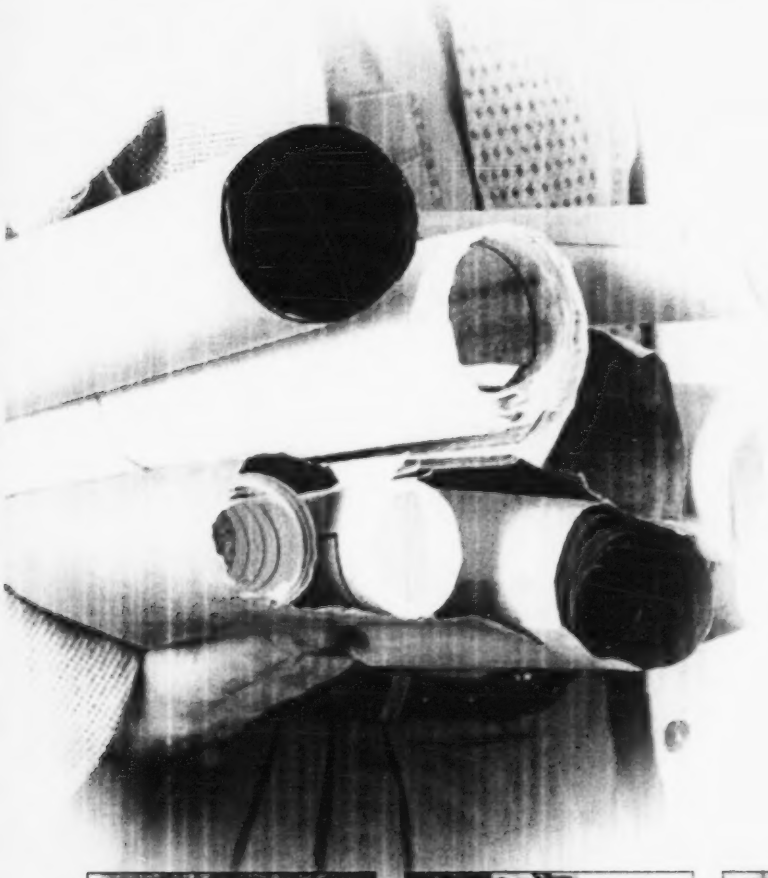
- Supported York Region's Accessibility for Ontarians with Disabilities initiatives, including an upgrade to the Administrative Centre stairs, incorporating new ramp and handrails and a flat transition area; In the cafeteria, the salad bar area was lowered and high contrast signage was installed
- Completed review of the Purchasing Bylaw to enhance transparency and accountability with the amendments adopted by Regional Council in 2009
- Developed a new email management program plan, including research, review, testing and recommendations
- Completed the Region's first inventory of electronic and paper records showing that the Region had over 84 million electronic and paper records, including 40 million emails
- York Region named one of the Top 75 Employers in GTA based on its impressive employee programs

"Customer Service is the heart and soul of York Region. It is demonstrated in all of our daily interactions with our diverse customers."

– Julie
Office Administrator,
Legal Services

Planning and Economic Development

The Planning and Economic Development Committee is committed to the evolution of sustainable communities, economic vitality and the protection of natural environment for rapidly growing and diverse communities in York Region. This is achieved through an emphasis on collaboration and innovation in growth management policies, integration of economic development and coordination of infrastructure and delivery of geospatial information.



LONG RANGE PLANNING

Goal: To provide strategic leadership in growth management, land use planning, sustainability, research and analysis

Achievements:

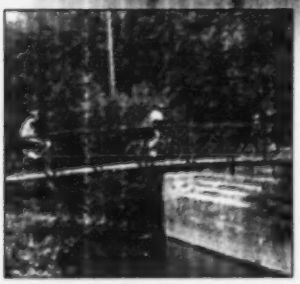
- Led a comprehensive update of the Council adopted Regional Official Plan which features leading-edge policies on matters such as sustainable development and climate change
- Updated the Region's Growth Management Strategy, including population and employment forecasts and land budget requirements to the year 2031
- Continued to implement the York Region Sustainability Strategy
- Updated the Region's Natural Heritage System; including policies and mapping regarding the Greenbelt and significant woodlands which were incorporated in the Regional Official Plan

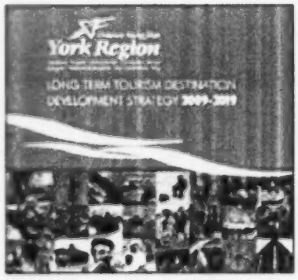
ECONOMIC DEVELOPMENT & TOURISM

Goal: To sustain the economic vitality of York Region by promoting new business investment and export initiatives, encouraging sustainable business practices, supporting small enterprise formation and marketing the tourism sector

Achievements:

- Conducted three Sustainability Workshops to encourage York Region firms to adopt environmentally sustainable business practices
- Finalized a new 10-year Tourism Destination Development Strategy to guide industry growth through marketing, product development and investment attraction





Photos (from left to right): Moving towards sustainability; continuing to provide input on city planning; Summer Company Program Entrepreneurs of the York Small Business Enterprise Centre; Long Term Tourism Destination Development Strategy 2009-2019

- Provided consulting assistance to 522 entrepreneurs who were starting a new business, and to 265 firms who were interested in expanding their export sales
- Secured $939,000 in provincial funding for two projects: The Aging Workforce and the Tourism Customer Service Initiative
- Published the Guide to Capital Sources for York Region Entrepreneurs and the Survey of 300 York Region Manufacturers
- Launched a new International Investment Attraction Program to attract sustainable companies to locate in York Region

INFRASTRUCTURE PLANNING

Goal: To plan for current and future infrastructure needs and to ensure a balance of supply and demand in the context of sustainability

Achievements:

- Completed the Transportation Master Plan Update to address future sustainable and integrated transportation needs of $18.3 billion to the year 2031
- Completed the Water and Wastewater Master Plan Updates, which include 50 policy and program recommendations that support sustainable water and wastewater service
- Completed the 2009 Transportation Fact Book that highlights transportation initiatives and other sustainable modes of transportation such as walking, cycling and carpooling
- Completed two significant links on the Nokiidaa Trail in partnership with the Towns of Newmarket and East Gwillimbury through the Pedestrian and Cycling Municipal Partnership Program, creating continuous multi-use path from Holland Landing to the Town of Aurora

COMMUNITY PLANNING

Goal: To enhance the Regional Centres and Corridors Strategic Vision

Achievements:

- Provided leadership and input to local municipalities about land use studies and urban design in the Regional Centres and Corridor, including Vaughan Metropolitan Centre, Newmarket Urban Growth Centre and Richmond Hill Langstaff Urban Growth Centre
- Continued implementation of Regional Centres and Corridors through participation in and approval of Local Official Plans, including Aurora's Mainstreet Secondary Plan and City of Vaughan's Highway 7 Corridor Official Plan Amendments to transform low intensity corridors to a more mixed and dynamic use
- Completed Density Ranges and Development Potential for the Yonge Subway Extension, including an examination of the future development potential at the proposed subway stations in York Region

GEOMATICS

Goal: Enable quality decision-making in growth management and sustainable development through geospatial information, analysis, products, services and technology

Achievements:

- Acquired and distributed high resolution Orthophotography for planning, growth management and operations with YorkInfo Partners
- Branded "yrGeo" internet mapping software to provide 15 publicly accessible and 16 secure interactive map views which increased visits by 62 per cent and generated about 13,500 map downloads per month
- Created York Region Recreational Trails interactive web map, Solid Waste Drop-off Depots and H1N1 and Seasonal flu clinics locators with maps and travel directions through enhanced web tools
- Provided 3D visual models, training and advice to area municipalities for scenario building and future collaboration to enhance Centres and Corridors visualization and future densification development
- Developed an Address Validation Processor to standardize, validate and define user-entered addresses for accuracy and enhanced customer service

"It is a privilege to work at The Regional Municipality of York. I am surrounded by an exceptional group of professionals and our diverse skills complements each other to create the ideal work environment and allow us to deliver high quality services to residents."

– Omeed
Transportation Engineer

Rapid Transit

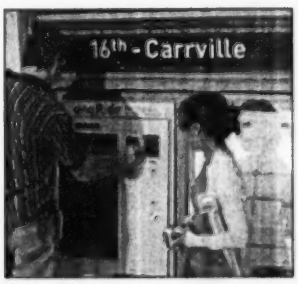
As a wholly owned subsidiary of The Regional Municipality of York, York Region Rapid Transit Corporation (YRRTC) oversees the planning and implementation for York Region's expanding rapid transit system, including strategic planning, preliminary engineering, design and construction.

COMMITTED TO ENHANCING RAPID TRANSIT SERVICES

Goal: To secure funding for rapid transit projects

Achievements:

- Provincial government committed $1.4 billion towards the vivaNext plan for the construction of 38 kilometres of rapidways
- YRRTC secured a Memorandum of Agreement with Metrolinx to provide interim funding for property acquisition on Davis Drive in Newmarket and Highway 7 in Markham
- Signed contribution agreement with the provincial government for $7.3 million to cover the remaining costs of preliminary design and environmental assessment work
- An additional $255 million was confirmed under a federal, provincial and regional business case initiative that will involve the construction of a new operations, maintenance and storage facility, the Cornell terminal, the purchase of 43 articulated buses and the construction of rapidways along Centre Street from Bathurst to Dufferin Street in the City of Vaughan
- An agreement to purchase up to 51 new, double-articulated Viva vehicles was awarded to NovaBus



Photos (from left to right): Future Vivastation includes raised platform for level boarding; Ridership continues to increase; Artist depiction of how transit and growth work together; Fare collection prior to boarding makes trips faster